



OUTLOOK

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Texas Association of
Healthcare Volunteers, Inc.
www.tahv.org

POST CONFERENCE-2024

The 2023-24 Year End Numbers are in...applaud yourself!

We want to thank the 43 hospitals that turned in their year-end reports! You are awesome and we are so impressed! **Applaud yourselves**, your state board does! Wouldn't it be awesome if next year we could have 100% of our members reporting? This information is collected at your District Meetings, if you cannot attend a meeting for some reason, these forms can be mailed in to the address on the form.

District Meetings are important to inform, educate and communicate with all of you in smaller setting than the conference. Collecting a completed Form Two (President's/Representative's Written Report for District Meeting) from all the hospitals that attend, or getting them in the mail, helps the board in compiling all the data we share with your hospitals and the state association to prove the value and importance of a strong, involved volunteer/auxiliary group in all hospitals throughout the state. Please, take the time and **let's shoot for 100% in 2024-25!**

Description	Reported No
Number of Senior Volunteers	2,728
Senior Volunteer Hours Worked	438,313
Number of Junior Volunteers	1,032
Junior Volunteer Hours Worked	58,648
Number of Scholarships Given	225
Total Amount of Scholarships	\$393,848.00
Cash Gifts to Healthcare Facilities	\$2,534,520.00
Non-Cash Gifts to Healthcare Facilities	\$117,151.00
Cash to Community Projects	\$78,992.00
Hours of Community Service	3574

START PLANNING! **SAVE THE DATE**
TAHV CONFERENCE 2025

May 19-21, 2025



RETURNING TO... **EMBASSY SUITES**
FRISCO, TX



A note from the President...

Mary Pfeffer, President
Texas Association of
Healthcare Volunteers

Those of you who may not know me... let me introduce myself at this time. My name is Mary Pfeffer and I live in Denison, just north of Dallas and just south of the Red River. My district is District 5 which covers from south of the Red River, to just south of Waxahachie, west towards Palo Pinto and East towards Greenville. I am a volunteer at Sherman Medical Center in Sherman. I'm approaching my 14th year as a volunteer with over 14,000 hours. As a board member of TAHV, I am proud to say I am your webmaster, I am your Facebook administrator, and I chair the Marketing Committee. I'm truly humbled and honored to be your TAHV President for the year of 2024-2025.


As I traveled as part of the Traveling Trio this past fall, I saw increased attendance at the meetings. I saw Volunteers truly excited to be at the district meetings, to be chatting with and sharing experiences with fellow volunteers. After the last meeting and when all the forms, all the numbers were collected and compiled, the meetings of 2023 had a 52% increase in attendance over the meetings of 2022. With this information I proved to myself my chosen logo was correct. **I SEE VOLUNTEERS IN THE FUTURE!** Most of you remember our cancelled conference of 2020...then 2021...and we were unsure about 2022. BUT...we came back, the volunteers came back and we have proven how strong we are. Volunteer numbers are increasing...some are returning, and many new volunteers have joined hospitals throughout the state to serve their communities.

We all are aware that the pandemic left many of our volunteers out of their hospitals for anywhere from 6 months to 1 year and unfortunately some volunteers never returned to their hospitals. Volunteer groups and auxiliaries have been disbanded since the beginning of the pandemic. Your TAHV Board are fully aware of those of you who are struggling to get back to pre-pandemic numbers. This is exactly what alerted me to what I have chosen as my medical platform... **Depression.** We have many volunteers who stayed home one day, one week, one month too long. They went without speaking to anybody, leaving the house, ever putting on that Volunteer uniform and doing what they do best....giving of themselves to their hospital and their communities. We still need to reach out to all those volunteers, by phone, by mail by text or by driving by and taping a little love note in their door. Let them know that no matter what they are doing today they are not forgotten. They need to know they have thousands of volunteers throughout the state who care how they feel and

what they are doing today to just stay positive and keep their spirits up.

Please know I am very reachable...you can reach me by phone, by text, by email, by Facebook or by Website. I have found very few places to hide so know I am always happy to help in any way I can.

I am looking forward to seeing you this fall at the district meetings and next spring at the 2025 TAHV conference in Frisco.

With volunteering in my heart 
Mary Pfeffer

Quick places for keeping in the know....

TAHV Website:

www.TAHV.org

All things TAHV and conference related are available here.

Facebook:

Texas Association of Healthcare Volunteers
Read and share stories about your volunteer group and the upcoming conference.

WE NEED YOUR DATABASE UPDATES

You can find the

"Member Update" form

on the **TAHV Website** at www.tahv.org

Use the form throughout the year to keep your information current so you don't miss anything!

Download or Print the Form

Send to: Sandra Pybus

74 Heathrow Ln; Sugarland TX 77479

Phone: 832.500.4814

Email to: stpybus@sbcglobal.net



OUTLOOK NEWSLETTER

Copy/Print Dates

Post-Conference Newsletter

Copy Deadline: 06/10/2024

Print Deadline: 06/14/2024

Fall Newsletter

Copy Deadline: 10/14/2024

Print Deadline: 10/18/2024

Pre-Conference Newsletter

Copy Deadline 02/17/2025

Print Deadline: 02/21/2025

Year End Wrap Up

Copy Deadline: 04/07/2025

Print Deadline: 04/11/2025

Good communication is the bridge between chaos and clarity.

The Outlook Newsletter is one of the primary ways we share information across TAHV.

Please note deadlines for copy and print are firm; items received after the deadline will be held for the next issue.

Contributions always Welcome!

Send contribution to:
tahvoutlook@gmail.com

WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS

Highlights from our TAHV Board and members

By: Norma Burnside
Board Member-District 3

Well, I must say Ms. Gypsie Hufnagle did it again. Conference 2024, San Marcos was “Over the Top”.

Beginning with the **Program**. I heard comments on how easy it was to find things using the program. When having lunch with one of my fellow volunteers, she stated how easy the program was to read this year.



Greeting volunteers, I believe, Dave Westerhaus asked for this, and it was a real hit! As members arrived, they were greeted by a board member with a bottle of water. I was involved out there in the heat and wind and loved it. Greeting people from Olney, Weslaco, Corpus

Christi, McAllen and many other cities/towns.

I heard positive comments beginning with **BINGO** night. How fast it went, prizes were great, “Bingo Barb” still had it, everything went smoothly.

BYOI had many positive comments as usual. This seems to be an all-time favorite for many.

Wondering how I know all this? Because people who stopped by the raffle tables were talking about it and made comments to us.

The Opening Ceremonies’ **speakers** were wonderful. Ashley’s journey with breast cancer took me way back to 2011-12 when my daughter age 53, lost her battle with breast cancer stage 4. Don’t be sad, she is in heaven now and her 3 daughters all graduated college with a masters and are all working in their field. Brad Benham was definitely a hit in his stylish attire, and he really connected

with the audience. In fact, I loved the Bunko idea, sounds like a lot of work, but oh what fun it would be.

The honoring of those volunteers who **survived Breast Cancer’s** walk to the front. How moving was that?! The **bears** on the tables and the sayings placed at each setting what a wonderful touch to **ALL** our volunteers throughout Texas.

I’m sure I’ve missed something, but these were important things/ways that flashed a green light to me: people at my table, at our raffle table and in the hallways: driving home in the car, after getting home volunteers who attended from my volunteer group were very positive about the Conference. A couple even said, they believed this was the best Conference they had ever been to.



I believe in giving “the flowers while you’re alive”. Lynda and her team at Peterson Health Hospital, Kerrville deserve those flowers now. A lot of hard work and dedicated volunteers gave TAHV a **FABULOUS** 2024 Conference.

My wish is that everyone went home talked up the Conference, works hard throughout the year to save money for the 2025 Conference at Frisco. LET’S GO VOLUNTEERS.



WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS

BYOI Conference 2024 was a fire-cracker session!

**By: Norma Burnside, ETV Chairman
District 3**

If you missed Conference 2024 in San Marcos, and did not attend the BYOI session, you missed a fire cracker BYOI Session, to get your juices running for the rest of the day. We had 153 in attendance, several new table facilitators and several seasoned facilitators returned. All tables were full and you could hear the learning and excitement in the room. I heard laughing, talking, again, learning new ideas and new ways to do old ideas.

The table identifiers were donated by the Kerrville Hospital. Each representing the theme and platform of the 2024 president. (Breast Cancer & Casino Night) Some of our attendees don't understand our seating arrangement, but they graciously go along with it. Reason behind it is to separate hospitals. Not to be mean, but to allow you to learn new ideas and ways to do your ideas. If you're all from the same hospital, what do you learn?

I've been doing BYOI a long time and this is the first year I've heard so many positive comments as attendees left. Even during the day as I walked around, they were still stopping me to say what a good table they were at.

This tells me volunteers had a "fabulous table facilitator" and they look forward to being at this session to learn something to take back to their volunteer organization. A word to the facilitators, when you are called next year, please say yes.

This session could not happen without table facilitators. We had 7 from Dist. 3, 7 from Dist. 8, 3 from Dist. 9, 2 from Dist. 5. There were several other districts who had 1. **ALL** were greatly appreciated.

I thank everyone who attended and worked at BYOI. You were awesome.

Texas Association of Healthcare Volunteers 2023-24 Annual Conference

By: Joyce C. Echols, UTMB

The Annual TAHV Conference was held in San Marcos, TX and attended by seven members of the Auxiliary. The Theme this year was focused on Breast Cancer Awareness. Did you know that St. Agatha is the Patron Saint of Breast Cancer patients. There were several speakers on the subject, but the most impressive thing was there were 35 survivors present all wearing survivor shirts.

Each table was decorated with handmade bears for each survivor. It was quite a site and there was not a dry eye in the house!



There were numerous speakers to hear during the conference but the one that was most exciting was Trish Woods. She spoke about how ama-ZING volunteers are and gave each person there some little pompoms to pass on to others they meet that are also ama-ZING!

There were two fun evenings, the first led by Bingo Barb! The first night brought together 287 attendees in a fun filled and funny evening of bingo and prizes. The second fun night was the President's Party/Casino Night. This event also included a dinner buffet and Music by Chris Huber of the Almost Buddy Holly Band.

It was also noted that TAHV awarded \$19,000 in scholarships this year. Below is the Auxiliary representatives having lunch on the way to San Marcos.

WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS

THANK YOU!



Thank you from the Gifts and Memorials Foundation for your generosity at the annual conference held in San Marcos. The G&M Raffle raised **\$755**.

The Buck-a-Head raised **\$593.71** as the buckets were passed during the Uniform luncheon. The proceeds from the Silent Auction which are split between "Gifts and Memorials" and ETV raised **\$1,247.25** for Gifts and Memorials. So, altogether, a total of **\$2,595.96** was raised to help us fund scholarships for the upcoming year for students pursuing degrees in healthcare fields.

We also give a big thank you to the auxiliaries from CHRISTUS Spohn South Hospital, Hendrick Medical Center and Texoma Medical Center for your ongoing annual gifts to the Foundation!

This past year we awarded **\$19,000** in scholarships! Our students join us in saying THANKS!



REGISTRATION



Thank you to the many volunteers who helped with registration! You rock!



BINGO

Bingo was a rousing success! The prizes just went on and on and on!



WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS



OPENING SESSION

What best described opening session?
Emotionally charged—from the table decor to the entry of breast cancer survivors, followed up by an eloquent speech by Lynda's daughter (a survivor herself) and then a rousing speech from the man in the pink tuxedo with the light up shoes. How fun!



IN BETWEEN SESSIONS...

Did you get a chance to stop by and check out some of TAHV Branded items now for sale by the marketing committee. Challenge Coins—Charms—Bags. Did you stop by the Gifts and Memorials or Educational Topics for Volunteers (ETV) tables in the hall and buy raffle tickets?



WRAP UP OF THE 2023-24 CONFERENCE



MORE IN BETWEEN SESSIONS...

The Vendor Fair– if you missed it this year, don't miss out on next years! Great way to find new gift shop vendors and ideas for fund raisers!



WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS



MORE IN BETWEEN SESSIONS...
Can you believe all these vendors?
Have a vendor who might want to be there next year, let the Board know!



WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS



PRESIDENTS PARTY



WRAP UP OF THE 2023-24 CONFERENCE



Awards Results

Congratulations to all our winners!

Thank you all for sharing your talents with us by entering. See you in 2025!

Posters

Beds- 300-400

1st – Texas Health Huguley Hospital

2nd – Larado Medical Center

Beds – 400-900

1st -Memorial Hermann SW Hospital

2nd – Baylor St Luke’s Medical Center

3rd – Texoma Medical Center

Tray Favors

Beds – 0-199

1st – Medical Center Decatur

2nd – UTMB Health ADC

3rd – Otto Kaiser Memorial Hospital

Beds - 200-410

1st – Christus SPOHN Hospital

2nd – Wilson N. Jones Regional Medical Center

3rd – Shannon Medical Center

Beds – 410-800

1st – Memorial Hermann SW Hospital

2nd – Texoma Medical Center

3rd – Valley Baptist Medical Center

Scrapbooks

Beds 0-175

1st – UTMB Health ADC

2nd – Otto Kaiser Memorial Hospital

3rd – Medical Center Decatur

Beds 175-350

1st- Valley Baptist Medical Center Brownsville

2nd- Driscoll’s Childrens Hospital

3rd- Laredo Medical Center

Beds 351-500

1st- Shannon Medical Center

2nd – Medical Center Health System

3rd – Texoma Medical Center

Beds 500 – 900

1st – Valley Baptist Medical Center

2nd- Baylor St Luke Medical Center

Newsletters

Beds 25-150

1st – Medical City Decatur

2nd – Tie – Petterson Health and UTMB Health ADC

Beds 150 – 400

1st – Driscoll Children’s Hospital

2nd Laredo Medical Center

Beds 400 – 500

1st – Texoma Medical Center

2nd- Memorial Hermann The Woodlands Medical Center

WRAP UP OF THE 2023-24 CONFERENCE

CELEBRATING OUR VOLUNTEERS



UNIFORM LUNCHEON

The Uniform Luncheon is always such a sight to see with all the bright colors. Welcome and congratulations to our new President and officers!



INSTALLATION OF YOUR NEW PRESIDENT

Part of the Uniform Luncheon is the installation of the new President and officers. Congratulations to all!





Texas Association of Healthcare Volunteers
1108 Lavaca, Ste 700
Austin TX 78001

ADDRESS SERVICE REQUESTED

YOUR 2024-25 OFFICERS FOR TEXAS ASSOCIATION OF HEALTHCARE VOLUNTEERS



From left to right: Mary Pfeffer, President; Dave Westerhaus, President-Elect; Sue Kulfus, First Vice-President; Kathy Jenkins-Second Vice-President; Jimmie Sue Garrett-Secretary; Janice Allen, Treasurer