



OUTLOOK

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Texas Association of
Healthcare Volunteers, Inc.
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CELEBRATE

TAHV's 75th Anniversary

How did we get here? Well, a long time ago, through a series of events over time, TAHV was born. Our parent organization was the Texas Hospital Association. Up to this point, there were just individual volunteer organizations at hospitals all over the great state of Texas. In 1941, members of the Hospital Auxiliaries in Dallas were invited by their Administrators to serve as hostesses and to assist with transportation of out-of-town guests attending the Texas Hospital Association Convention. The experience of planning and working together on the convention project was so effective, that the Dallas Auxiliaries organized a Presidents Council of Hospital Auxiliaries in 1942, to render greater service to hospitals through unified efforts. Out of this grew the idea of Auxiliaries throughout the state working together, and movement for a similar organization on a state level was suggested. The Parkland Hospital Auxiliary, under the direction of their administrator, mailed questionnaires to hospital administrators across the state requesting names and addresses of Hospital Auxiliaries and Presidents who were invited to attend the 1944 THA Convention. The organizational meeting of the **Women's Auxiliary to the Texas Hospital Association (WATHA)** met represented by the following charter members:

Mercy Hospital Auxiliary - Brownsville
Fred Roberts Memorial Hospital Auxiliary - Corpus Christi
Bradford Hospital Auxiliary - Dallas
Dallas City-Co. Hospital System Auxiliary
Women's Auxiliary of Dallas Methodist Hospital
Richmond-Freeman Memorial Hospital Auxiliary - Dallas
Women's Scottish Rite Hospital Auxiliary - Dallas
Harris Memorial Methodist Hospital Auxiliary - Ft Worth
Houston Negro Hospital Auxiliary
Women's Auxiliary of Memorial Hospital - Houston
Women's Auxiliary of the Methodist Hospital, Houston
Women's Auxiliary of Christ the King Hospital, Vernon
St Joseph's Hospital Auxiliary - Wellington
Bethania Hospital Auxiliary - Wichita Falls and
Women's Auxiliary of Wichita General Hospital.

The first meeting of **WATHA** was on February 24th, 1943.

SA 300 San Antonio's Tricentennial Celebration



Come and celebrate SAN ANTONIO'S 300-year history that began in MAY 1718 with the founding of the SAN ANTONIO DE BEXAR PRESIDIO AND MISSION SAN ANTONIO DE VALERO. It's also known as THE ALAMO.

Today, SAN ANTONIO is the 7th largest city in the country. Five hundred community partners are joining the celebration by hosting over 700 events throughout the year. These events are sanctioned as official TRICENTENNIAL ACTIVITIES. These activities and events represent celebrations of San Antonio's ARTS, CULTURE, HERITAGE, and COMMUNITY.

COME BE A PART OF OUR CELEBRATION AND JOIN US AS WE REMEMBER OUR HISTORY.

This was the FIRST organization of its kind in the United States – preceding the National Association by five years. In 1947, THA President Mr. E.D. Head suggested that WATHA change its name to the **TEXAS ASSOCIATION of HOSPITAL AUXILIARIES (TAHA)**. The last name change came about at the Winter Board Meeting on February 8, 2005, when the Board unanimously voted to amend its name to the **TEXAS ASSOCIATION of HEALTHCARE VOLUNTEERS (TAHV)** so that membership wasn't limited to HOSPITAL Auxiliaries. However, we continue to strive to support volunteer organizations by providing educational opportunities which enhance the delivery of health care at our facilities across the state. We would love to have EVERY Volunteer Organization at EVERY Texas Hospital Association (THA) Member Hospital across the state represented in TAHV.

The President's Reflections....



Wow! Where did this year go? In fact, where did the last three years go? When I agreed to be an officer, that was a three year commitment. I have served as First Vice-President, President-elect and this year, as President. My time has been so rewarding and really, I have received so many blessings. During this time, I have met so many wonderful,

sweet volunteers. I know that God gave you the gift of service and that you truly have a servant's heart. You give of yourselves, your free time and help others in need. In the fall the Traveling Trio traveled around Texas visiting hospitals and attending district meetings. I went to parts of Texas I had never been before. Each District Meeting was wonderfully planned and unique to each volunteer group. I loved the fellowship, learning and networking with each group. The hospitals were also unique, some with as few as 25 beds, some up to 800 beds. All were impressive and served their communities well. My favorites were two that took us into the NICU unit. We saw as many as 40 tiny babies born too early and lying in incubators. I was so moved.

I want to thank all of you that hosted District Meetings. Your hard work in getting volunteers to attend from your districts was very much appreciated. The decorations and the speakers were great and fit my theme so well. I will always look back on this time with love and appreciation.

Now, I would like to encourage you to come to Convention in San Antonio at the Marriot Rivercenter. We have a lot of things planned, some learning, some fun. We'll have a Vendor Fair, and you'll have time to explore the Riverwalk – great for shopping and restaurants. Of course, we start off Thursday, May 31st with TWO BYOI's (Bring Your Own Ideas) which everyone loves. We all like to hear what other hospitals are doing and maybe pick up some fresh ideas. The Opening Session includes the "Posting of the Colors" (my

Inquiring Minds Want to Know

If your Volunteer Group/Auxiliary participates in unique events or fundraisers, don't keep it a secret! Need to HONOR someone very special in your unit? Please share!!! **Send articles** (in Word)/**pictures** (in JPG format) **for the Outlook!!!**
Let's learn from and celebrate one another!

Send to: Judi Winslow, Editor at
mkjudiwinslow@hotmail.com

favorite, I get chill bumps). For this, we have four San Antonio police officers carrying the American and Texas flags, with rifles beside each. Thursday night is the President's Party which is going to be so much fun!! It is a Pajama Party, so wear your favorite PJ's. There will be a DJ and chance to dance. For those who don't dance and choose to leave right after your meal, know that we have more planned for you to do.... and we have a BIG teddy bear named Elvis to have pictures with. There will be a table set up to decorate your own sleep mask. We'll also have tables with games such as dominoes, cards, checkers and other games that we might bring. I really hope you can come and stay a while. Friday, June 1st is Uniform Day. Everyone wears their volunteer uniforms and believe me, it looks like a rainbow of colors! We have the Breakout Sessions in the morning for which we have eight wonderful speakers with different topics. You will be able to choose two from the list. Right after the Uniform Luncheon is the Awards Presentation where awards are given for winning tray favors, posters, newsletters, and scrapbooks.

Then on Saturday, June 2nd, the Installation Breakfast wraps up our 75th Convention with our third gentleman to be installed as President. That's third out of seventy-five years of presidents!! Please stay and help us celebrate this special event. So please register to come and be a part of this convention. Also, this is San Antonio's 300th Anniversary So, it is going to fun!!!!

Again, I want to thank you for all you've done to make this a memorable year for me. I have really enjoyed being your President and all the blessings I've received.

Judi Winslow

YOUR DATABASE UPDATES ARE IMPORTANT!

In the month that your Auxiliary changes Officers, an update form is sent to your listed President or DVS.

The form can also be downloaded from the TAHV website (www.tahv.org) by clicking on "Contact Us". Use this form to update throughout the year for **HOSPITAL NAME CHANGES, UNPLANNED OFFICER or DVS CHANGES.**

IF YOU DID NOT RECEIVE THE FORM AND CANNOT DOWNLOAD OR PRINT IT, PLEASE CONTACT:

Dana McGinnis, Database Chairman
PO Box 2795

Crystal Beach, TX 77650-2795

PHONE: 972 971-9790

Email: danamcginnistahv4@yahoo.com
(A form will be sent to you!!)



Texas Association of Healthcare Volunteers

Enhancing healthcare services in Texas since 1944

The **Texas Association of Healthcare Volunteers, Inc.** is organized exclusively for charitable and educational purposes:

- To encourage and assist in the organization of new auxiliaries and volunteer groups to serve hospitals and other healthcare delivery systems; and
- To present new horizons and challenges to members through education at district meetings, and annual conventions; and
- To keep members informed on pertinent healthcare issues; and
- To sponsor scholarships for students in the field of healthcare

How we make a difference: **TAHV Volunteer Impact in the State of Texas**

106 member organizations reported for 2017

8,735 adult volunteers	6,978 junior volunteers	655 scholarships	Community Outreach
Worked 1,695,000 hours	Worked 201,000 hours	Totaling \$711,380	\$175,352
Cash Donated to Healthcare Facility		Non-cash Items Donated to Healthcare Facility	
\$7,909,444		\$972,180	

*Editor's Comment: If you think this is impressive (I DO!!!), just imagine if EVERY member organization sent in its numbers!!! We have **220 member volunteer organizations** which could more than double these numbers! A little over HALF of our activities go UN-reported. So just double these and be impressed with all our volunteers do across the state of Texas!*

Appreciation Letter for G&M Scholarship



March 7, 2018

It is with deep gratitude that I write this letter to thank you for the support you have shown me over the past 4 years. I want to share an experience with you in hopes that it may somehow demonstrate to you a sense of the gratitude I feel.

Looking back, I remember the first day I walked into anatomy lab. I stood hesitantly over the donor. As I watched my tankmates begin to work, I realized that I did not have to be afraid. These donors had selflessly given themselves to science so they could be teachers. So we, the students, could learn and use this knowledge to advance science in the future.

In that moment, I was reminded of the circumstances that allowed me to be there that day. The TAHV scholarship committee, scholarship donors and their selfless gift made my education possible and allowed me to be standing in that room. I was reminded that this scholarship was giving me the gift of knowledge, a gift that would enable me to follow my dreams of becoming a physician.

Now even three years later, during situations which seem insurmountable, I am reminded of the tremendous support from TAHV and the gift you have given me. In the same way as the anatomy donors, you all have given me a gift that I can use to make an impact on the lives of others as a future physician. For this, I am forever thankful.

Sincerely,
Eva Wu

TAHV 2018 Convention At A Glance



Texas Association of Healthcare Volunteers

*WELCOMES YOU TO SAN ANTONIO FOR THE
75TH ANNUAL TAHV CONVENTION!*

Marriott Rivercenter Hotel May 30 - June 02

CONVENTION HIGHLIGHTS

WEDNESDAY, MAY 30

**TAHV Officers & Committees Board Meeting
(Check in May 30...Don't Miss the Riverwalk)**

Thursday, May 31

BYOI, Convention Opening Session, BYOI-Gift Shop, President's Party

Friday, June 1

Concurrent Session, Uniform Luncheon, Awards Presentation

Saturday, June 2

Installation of Officer's Breakfast

**Awards, Silent Auction, Door Prizes, Vendor Fair and Much More!
Further Information Coming Soon / See you in San Antonio!!**

75 Reasons to Attend the 2018 TAHV Convention

By Patricia Q. Garcia, CAVS, Odessa, Texas

As immediate Past President of the **Texas Association, Directors of Volunteer Services (TADVS)**, supporter of TAHV and as a longtime friend of TAHV, I encourage and invite you to attend the 2018 TAHV Convention in San Antonio coming up May 31 - June 2.

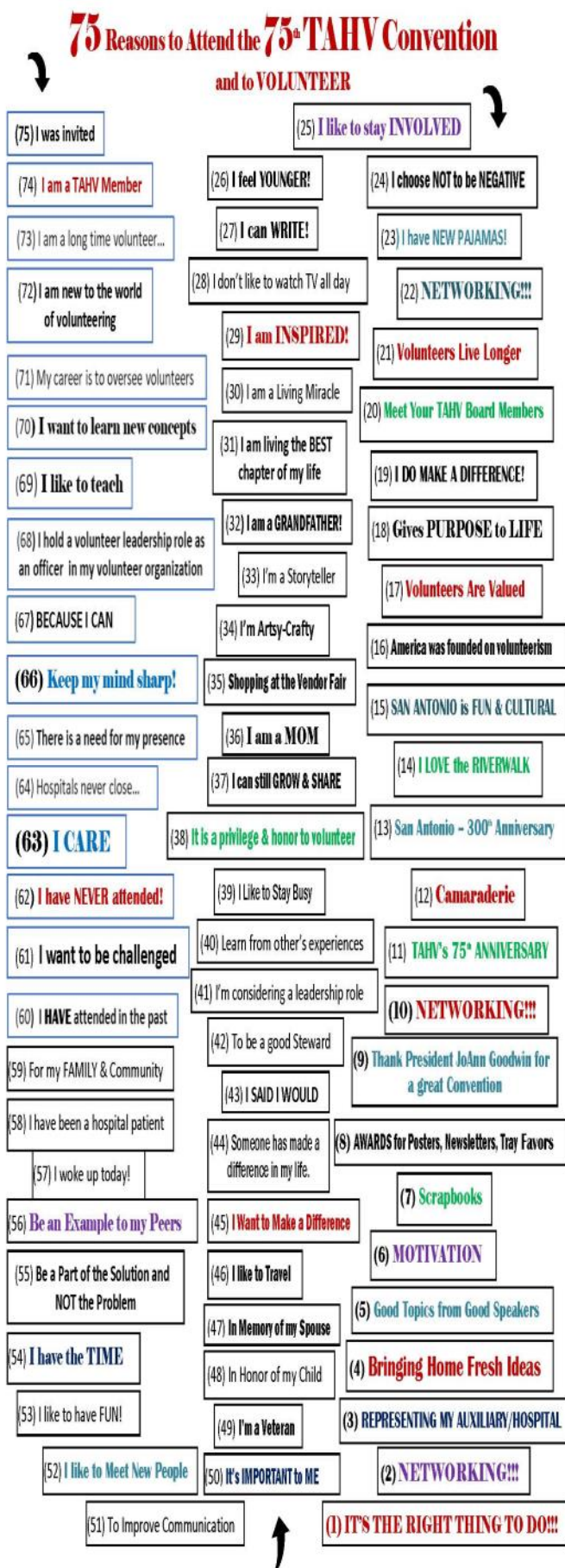
Please join me in congratulating **JoAnn Goodwin, TAHV President**, in working tirelessly during her presidency. JoAnn has successfully represented us as she has kept us in mind with her initiatives to better the volunteer's role. Let us also keep in mind the diligence, concentration and dedication put forth by all of the TAHV officers and board members to deliver us a top-notch convention. Please be sure to express your gratitude to JoAnn and her leadership team.

According to the American Psychiatric Association, "Mental illness is nothing to be ashamed of. It is a medical problem, just like heart disease or diabetes. Mental illnesses are health conditions involving changes in thinking, emotion or behavior (or a combination of these). Mental illnesses are associated with distress and/or problems functioning in social, work or family activities. Mental illness is common. In a given year:

- nearly one in five (19 percent) U.S. adults experience some form of mental illness
- one in 24 (4.1 percent) has a serious mental illness
- one in 12 (8.5 percent) has a substance use disorder*

Mental illness is treatable. The vast majority of individuals with mental illness continue to function in their daily lives." (<https://www.psychiatry.org/patients-families/what-is-mental-illness>) JoAnn has selected the motto "*Be the Sunshine on Someone's Cloudy Day*" which addresses mental illness. This topic is timely for educational purposes as it impacts us daily. Whether we have personally dealt with it ourselves or one of our family members, we can be confident in knowing that help is available.

In honor of the **75th TAHV Anniversary**, I have put together "**75 Reasons to Attend the 2018 TAHV Convention**" and hope you can relate to one or all of the reasons. When we gather annually, it is to provide education and in celebration of you - to express our thanks for your countless hours of volunteering and service to your hospital and community. JoAnn and her board have put together a great lineup of speakers who will inform, educate and challenge you. When you leave and head back home, we trust that you will walk away with new ideas and methods which have proven effective. I invite both volunteers and DVs to join me as I present two sessions, 'The Secret Sauce of a Successful Volunteer Program' and 'Recruit Young Retirees.' So, let's make it a date! Join me at the 2018 TAHV Convention in San Antonio May 31 - June 2 and **let's get 100 % of TAHV members to join us in the celebration!**



Convention Speakers

Keynote Speaker (Opening Session)

Cesar Lopez is the **Texas Hospital Association's Associate**



General Counsel. As part of THA's legal team, Cesar helps manage all aspects of THA's internal and external legal matters and assists with state and federal advocacy efforts before the Texas Legislature and regulatory agencies. Cesar will be giving us **"Key Updates for Texas Hospitals"**.

A Rio Grande Valley native, Cesar earned a Bachelor of Arts degree in Political Science from Trinity University, a JD from Albany Law School (NY), and an LL.M. (Masters in Law) in Health Law from the University of Washington School of Law. Before joining THA, Cesar was a part of the legal team at Group Health Cooperative (now Kaiser Permanente of Washington), in Seattle. Cesar also worked with the Washington State Hospital Association, MultiCare Health System, and The Polyclinic, a large physician owned practice in Seattle, WA.

Vendors at Convention

This is not a complete list as applications are still being received, but to let you know who has signed up so far...

GOLD N' VISIONS
SHADER PRODUCTIONS
THE ALEXANDER-HAMILTON GROUP, LLC
INDESIGN FUNDRAISING
CHOICE BOOKS
VIMVIGR
MASQUERADE
KILLBOURNE & KILLBOURNE
MCCC SPORTSWEAR

Uniform Luncheon Speaker:

"The Brain-Gut Connection"

Dr. Ricardo A. Hernandez is from San Antonio and graduated from medical school at the University of California, Davis. He completed his residency in Internal Medicine at the University of Texas Health Science Center, San Antonio in 1984 and then completed an additional two-year fellowship in Gastroenterology also at the University of Texas Health Science Center, San Antonio. Dr. Hernandez is a Diplomate of the American Board of Internal Medicine and in the subspecialty of Gastroenterology. Dr. Hernandez is a member of American Medical Association, American College of Physicians, American Gastroenterology Association, Bexar County Medical Society, Texas Medical Association, Texas Society for Gastrointestinal Endoscopy, and Mexican-American Hispanic Physicians' Association.



Bring Your Own Ideas

DO NOT MISS THIS on THURSDAY Morning!!!

This Convention Event has become more and more popular with each Convention for good reason!!

THE BEST NETWORKING AVAILABLE ANYWHERE

Group Problem Solving

Fundraising Ideas that work ... and MUCH more!!!

Is This Your First Convention with TAHV?

Please come to the Newcomers Session
after Opening Session on
Thursday, May 31st at 4:30 PM
in Conference Rooms 1 & 2

- Learn about your organization
- Website
- Outlook Newsletter
- What do Board Members do?
- Educational Topics for Volunteers (ETV)
- District Meetings
- What Does TAHV Have to Offer?

TAHV Convention 2018

Convention Deadline: Wednesday, May 16th, 2018

Hotel Reservations at the Convention Hotel: Marriott Rivercenter
and TAHV Convention Registration online at www.tahv.org

More Info/Problem? Call: Karen Apple at 817.683.8199 / Loretta Charles at 210.317.5170 / Gypsie Hufnagle at 281.799.5382

Concurrent Session Speakers

“Community Kangaroos”

Jessica Phelt and Joe Smarro, with the **Crisis Intervention Team, Mental Health Unit**

Jessica, SAPD since 1992, has served as Dignitary Protection Unit, Police Academy instructor, and is currently with the Mental Health Unit. Joe, a decorated Marine, and celebrated mental health peace officer, has de-escalated hundreds of crisis situations without the use of force. Learn about crisis intervention!

“The History of Haven and How Trauma Plays a Part for Those Experiencing Homelessness”

Art Vela is a former Marine, Vietnam Veteran, SAPD Officer and SWAT Team. He has a BS in Criminal Justice and a Minor in Law Enforcement. He was also a Special Agent with the FBI and a CSI (crime scene investigator). Director of Life Safety (Security) at Haven for Hope and continues to be extremely active in Crisis Intervention Training.

“How to be Sunshine on a Cloudy Day”

Sue Fiedler enthusiastically retired and works when she wants to. She worked 20 years in banking and 20 years at Driscoll Children's Hospital. The majority of her experience is in Human Resources with emphasis in training and development. She is active in many organizations and was awarded the Texas Society of Healthcare Human Resources & Education Excellence in Leadership Award.

“Viva San Antonio: Celebrating 300 Years of History, Heritage and Hospitality”

Edna Campos Gravenhorst. Author/Writer, Historian, Certified Tourism Ambassador and a member of Las Comadres.

First Session only: ***“The Secret Sauce of a Successful Volunteer Program”***

Second Session only: ***“Recruit Young Volunteers”***

Pat Garcia, Director of Volunteer Services, 1997 - 2017 at Medical Center Health System, in Odessa Texas, TADVS Immediate Past President, TAHV Friend and Speaker - Co-author of Traveling Topics, Writer, Community, State and National Volunteer, Volunteer advocate, Inspirational speaker on Leadership, Communication and Volunteer Leadership and Utilization.

“The Crossroad of Domestic Violence and Mental Health”

Marta Pelaez, President/CEO of Family Violence Prevention Services, Inc , The Battered Women and Children's Shelter, has a Master's Degree in Clinical Psychology and has dedicated more than two decades of professional service to vulnerable populations, mostly children. She is a frequent contributor to local and national media.

“How Do Foods Affect Our Mental Health?”

Dr. Phylis B. Canion has a Bachelor's degree in Psychology, a Masters in Nutrition, is Certified in Holistic Nutrition, Certified as a Nutritional Consultant and completed her studies in Orthomolecular Medicine to become a Doctor of Naturopathy, specializing in nutrition. Dr. Canion has a global understanding of nutrition and its impact on our health having lived and traveled abroad for over twenty years.

“Texas Health Arlington Memorial Final Salute”

Linda Sconyers, ... so much more than a Hospital Volunteer. Linda has a background in Business Management, Design, and Customer Service. She has had an e-commerce business and is a home schooler. She is also a Rotarian and has been recognized with many awards, including the Triad Award of Excellence in 2016 from the Texas Health Arlington Memorial Hospital administration for her collaborative efforts in planning and initiating the FINAL SALUTE program.

Editorial Comment: Yes, I know this looks like Christmas, but it missed the winter issue by oversight! However, this recruiting event can be used year round with any theme. Just ask Mary! I think they will be doing it more often. Please note that the idea came to her at her District Meeting. These kind of things surface at Convention too, so come with an open mind!

A Great Recruiting Event

By **Mary Pfeffer**, Volunteer at **Texoma Medical Center**, Denison, TAHV District 5 Board Member

The motivation for this recruiting event idea came from the District 5 Meeting in McKinney. Volunteers from Wilson N Jones Regional Medical Center described an Open House for recruiting new volunteers. I have always wanted to try this, and their enthusiasm pushed it to the top of the list. I personally took on the challenge as our President, Regina Doden, gave it to me. After checking with Human Resources and Marketing to be sure the lobby was available and that our CEO, Ron Seal, would authorize its use for this purpose, I went to town!

Texoma's Cafeteria provided the food, and the tables and layout were from a local rental company. The big day was Wednesday, December 13th, from 2PM – 4PM. There were thirteen volunteers present plus our Director of Volunteer Services. Each guest was greeted at the main entrance by a volunteer and handed an antler headband and a holiday balloon. When the person walked over to the lobby area with the balloon, we knew they were here for the recruiting event. We had five round tables labeled with various positions and locations where volunteers work in the hospital. Each table had a poinsettia from our gift shop and a small gift bag containing some holiday candy, a volunteer pin, and a pen and post-a-notes from our marketing department to give to each potential recruit. Each volunteer who worked that position was prepared with answers and could take the prospective volunteer to tour that department.



(L to R) Theresa Jones, Kim Pruitt, DVS Susan Schumacher, Dorcas Allen, Carol Fines, Shirley Hill, James Mullens, Linda Fleming, Marie Wallace



Volunteer Kim Pruitt, Greeter.

There was also a table set up with our two most recent scrapbooks and newsletters. It was surprising how many people took time to browse through them.

At the end of the event, **we had four confirmed recruits** and a promise from several more for after the holidays. Our CNO/Andrea Brenn was so impressed with the event, she asked that we do this every quarter. It is the only time our hospital sees so many volunteers in the same place.



Heart Mender Brenda Quirolo with new Heart Mender recruit Judy Clark.



**Top: Volunterr Mary Pfeffer with new recruit, Lynn Budno.
Bottom: Volunteer Roxanne Bartlemey with new recruit her great-nephew, David Shamasko.**



POPCORN... Good for the Heart!!!

CHRISTUS Spohn Hospital Corpus Christi -
Shoreline



Volunteer Treasurer Pat Rimar, presents a check to Executive Assistant Cindy Ybanez, for \$500.00 for the American Heart Association. Each quarter the Volunteers



hold a Popcorn Sale dedicated solely to the **American Heart Association**. This donation was the first of four for this year. Their pledge from January 2018 thru December 2018 is \$2,000.00. The Volunteers are happy to support this campaign along with the hospital and leader-

ship of Cindy Ybanez, who works hard advocating to raise money thru functions throughout the year. As Pat Rimar said "This donation is on behalf of all the Shoreline Volunteers" It is an honor for the Volunteers to support this campaign!

Legislative Interim: Texas Hospitals' Year-Round Policy Work

By **Ted Shaw**, THA President/CEO



Packed with lively debates, committee hearings that continue into the early morning hours and nonstop news coverage, it's no surprise that Texas' biannual legislative sessions get all the attention for addressing the state's public policy needs.

Because Texas' legislative sessions last for about four months every two years, there's a misconception that work on these policy issues occurs part time. In reality, however, work on the state's policy priorities occurs year-round.

The interim—the period between the end of one legislative session and the beginning of the next—is just as busy and just as important, and Texas hospitals have a vital role. In the 140 short days of the legislative session, Texas lawmakers introduce bills and shepherd them through a labyrinth of procedural hoops and deadlines, with the hope that they will become law. This timetable leaves

Continued on Page 10

Two Hospitals Make Generous Donations

By **Sherry Simmons**, Director,
Gifts & Memorials Foundation

At the District 5 meeting, hosted by Medical Center McKinney, **Regina Doden**, (right) President of the **Texoma Medical Center Volunteers** presented a check to the TAHV Gifts & Memorials Scholarship Fund. **Sherry Simmons**, (left) Director of G&M, received the check and expressed appreciation for the gift.



Also, at the General Meeting of the **Hendrick Medical Center**, Abilene, held in October, a check was presented by their Treasurer, **Phyllis Stine**, to the Gifts & Memorials Scholarship Fund. Receiving

the check on behalf of TAHV G&M was **Janice Allen**, (left) Comptroller for the Foundation.

The purpose of the TAHV Gifts and Memorials Foundation is to help provide healthcare education through scholarships to qualifying Texas students. These scholarships are \$1000 per semester up to a total of eight. During the last year, G & M awarded \$16,000 to eight deserving students. In a thank you note, one student wrote, "Thank you for giving me the gift of knowledge, a gift that I can use to make an impact in the lives of others as a future physician." Another student wrote, "You are all angels for me."

Gifts and Memorials thanks these two organizations for their generosity and appreciates gifts of any size. Gifts may be memorials, in honor of someone, or undesignated. All are acknowledged. If your hospital is interested in helping to support students pursuing careers in healthcare fields, please consider making a gift to the Scholarship Fund. Information about the Foundation and the Scholarship Fund is available on the TAHV website. Go to **www.tahv.org** and click on the tabs, Gifts - Memorials and Scholarships.

Auxiliary Gifts Car Transfer Simulator to the ORMC Rehabilitation Department

By Megan Harrison, Marketing & Volunteer Services Coordinator, Odessa Regional Medical Center

The Odessa Regional Medical Center Auxiliary recently gifted a Car Transfer Simulator to the ORMC Rehabilitation department as a part of the Auxiliary's "Wishlist" Program. This program allows departments to "wish" for items that they need, but that don't quite fit into their yearly budget (and may not for years to come). If it is deemed truly necessary, the Auxiliary then steps in to help them make the purchase. It is such a wonderful way to give back to the hospital and help our patients. This particular item allows rehab patients to practice getting in and out of a vehicle in the safety of the hospital setting. It is helpful for those who have recently undergone surgery (knee or hip replacement, etc) and are now facing limited mobility, for those who struggle in icy or wet conditions, or for those who simply need a little extra help due to changing health requirements.

Our Rehab department was kind enough to treat the Auxiliary to a home-cooked meal prepared by department staff and give each member a demonstration on how to use the Car Transfer Simulator as a way of saying "thanks" for the Auxiliary's generosity.



Pictured L to R: Shirley Richardson, Jackie Alexander, Marion Reedy, Betty Branson, Myrna Urban, Sherry Carr, Knoxine Clack, Royce Ballard, Julia Bryant, Laverne Neithercutt, Sharon Lipham, Mary Dick, Hazel Cavenaugh, Idell Tatum, Georgia Kirby, Juanita Veloz, Bonnie Stubbs; Front (in car, L-R): Ida Mae Lucky, Betty Knott.

The pictures that follow are a fun sequence from our member, Ida Mae Lucky, being taught the proper technique to enter a car safely by our Director of Rehab Services at ORMC, Brian Kwiatkowski, PT, MPT.



Legislative Interim: Texas Hospitals' Year-Round Policy Work-continued from page 9

little time to tease out complex issues, so policymakers use the interim to study important issues or "interim charges" prior to the upcoming session. The Speaker of the Texas House of Representatives and the Lieutenant Governor kick off the interim work by distributing "charges" or specific topics for the committees in their respective chambers to study, consider in legislative hearings and issue recommendations.

Texas hospitals, in turn, use the interim to educate lawmakers on issues and policy priorities that will inform their upcoming legislative agenda and identify meaningful solutions to some of the industry's most pressing challenges.

In addition to county revenue tax caps and funding for trauma hospitals, lawmakers are considering a number of interim charges that impact Texas hospitals leading up the 2019 legislative session next January, including the impact of opioid misuse and substance use, the state's use of the "Rainy Day" Fund, federal health care reform, health care cost transparency and workforce issues.

Also consuming much of the interim focus is Hurricane Harvey.

Nearly every committee in the Texas Senate and House of Representatives will study different aspects of the hurricane—from the public health response to how the state will better prepare for future disasters.

The interim is a time for looking ahead to the next legislative session, but it's also a time of rulemaking to implement the laws of the previous session.

The legislature grants state agencies rulemaking authority to implement the laws it passes and enforce day-to-day compliance with those laws. The Texas Health and Human Services Commission, for example, sets new or amends existing health policy through its rules.

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Carole Martin Honored for 25 Years of Great Service

By **Norma Burnside**, Volunteer CHRISTUS Spohn, Corpus Christi-South, District 3 TAHV Board Member

Carole Martin has played an intricate role in what **CHRISTUS Spohn, Corpus Christi-South's** Gift Shop has become. Prior to the building of Spohn-South she was a volunteer with Spohn-Shoreline in Corpus Christi working in their Gift Shop. When CHRISTUS Spohn-South opened in 1994, she transferred to South. In addition to her commitment to the Gift Shop, she has always been involved with the volunteer program at both locations in Corpus Christi. Carole has served as Vice-President of the Volunteers as well as chairperson for many special sales and activities over the years. She worked her way from volunteer, to co-manager, manager, co-buyer, and buyer for the Baby Boutique and the Gift Shop. Her expertise is managing, buying and selling items in the gift shop, so when CHRISTUS Retail



System acquired all the gift shops, Carole became the liaison between South's Volunteer Board of Directors and CHRISTUS Retail. She still serves on our Board and works in the Gift Shop.

Between taking care of her husband Ed, helping with her three grandchildren and working in the gift shop, she still finds time to be involved with CHRISTUS Spohn-South volunteers. Carole truly loves serving as a volunteer and being involved in all our activities.

A Picture is Worth 1000 Words...

By **Janice Allen**, Hendrick Medical Center Auxiliary, District 6 Board Member



Members of the **Hendrick Medical Center Auxiliary** are shown around the stone marker, placed in the **Legacy Garden at the Hendrick Hospice Care Center**. This marker recognizes the Auxiliary, in appreciation of their gift of \$1,000,000 to the building of the Care Center. The Legacy Garden features extensive walkways, a gazebo, waterfalls and memorial benches and bricks.



**Texas Association of
Healthcare Volunteers, Inc.**
1108 Lavaca, Ste 700
Austin, Texas 78701-2180

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The Texas Association of Healthcare Volunteers
proudly sponsors **Kilbourne & Kilbourne** as providers of
Volunteer Award Pins of superb craftsmanship.

If they don't already have what you're looking for, they can design exactly what you need. If they're not yet serving your auxiliary needs, please give them a try.

***Legislative Interim:
Texas Hospitals' Year-Round
Policy Work-continued from page 10***

Engaging THHSC on its rules is another opportunity for Texas hospitals to affect policy decisions in the interim. If a proposed rule would have significant consequences for Texas hospitals or patients, Texas hospitals submit written comments requesting clarification or specific rule changes and attend administrative hearings on the rule.

This interim will be marked by Texas hospitals' work to comply with the new \$25 billion Medicaid 1115 Waiver. In order to obtain this funding, THHSC must set new policies and amend existing ones to govern the distribution of vital hospital supplemental payments. Implementing the new funding policy to regulate uncompensated care payments that cover some of hospitals' costs for care provided to the uninsured is first up on the rulemaking agenda.

The months leading up to the 2019 legislative session are an opportunity for the Texas hospital community to advance good health care policy so that all Texas hospitals can continue providing the best possible care to patients in every community across the state.

KILBOURNE & KILBOURNE
VOLUNTEER AWARD PINS
CUSTOM DESIGNED / SUPERB CRAFTSMANSHIP

- Hours / Years of Service
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